

WINTER COVER LIMITED WARRANTY

This warranty supersedes all other warranties.

Mailing Address

Attn: Warranty Department
574 Main Street
Tonawanda, NY 14150

*** Please examine your Winter Cover thoroughly before installing *** Handle your Cover with care during inspections and installations ***

The company is **NOT** responsible for tears or punctures caused by improper handling or installation. Your Winter Cover is guaranteed to be free of manufacturer defects for the period listed below.

This is a **PRO-RATED** warranty. The Company and its manufacturers are not responsible for any labor charges, costs of water, chemicals, loss of water, or any other damages that may occur. Age of the Cover is determined by the number of seasons from date of purchase whether or not the Cover was used. If the cover is deemed to be covered under warranty, the purchaser shall pay for the following percentage of the current purchase price and shall be responsible for any handling or shipment fees for replacement, including additional shipping charges for oversized Covers.

| SEASON | Economy 8 Year | Deluxe Deluxe Plus 10 Year | Supreme 12 Year | Supreme Plus Ripstopper 15 Year |
|----------------|-------------------|----------------------------------|--------------------|---------------------------------------|
| 1st Year | 0% | 0% | 0% | 0% |
| 2nd Year | 30% | 0% | 0% | 0% |
| 3rd Year | 40% | 40% | 0% | 0% |
| 4th Year | 50% | 50% | 40% | 0% |
| 5th Year | 60% | 60% | 50% | 0% |
| 6th Year | 70% | 70% | 60% | 50% |
| 7th Year | 80% | 80% | 70% | 60% |
| 8th Year | 90% | 90% | 80% | 70% |
| 9th-10th Year | n/a | 90% | 90% | 80% |
| 11th-12th Year | n/a | n/a | 90% | 90% |
| 13th-15th Year | n/a | n/a | n/a | 95% |



To File A Claim: Please contact our customer service department at 1-800-356-3025 to speak with a representative. Have your customer number and sales order number available for verification purposes. Photos of the Winter Cover damage/defects will be required for review. If the Winter Cover is deemed to be covered under warranty you may be asked to send a 12-inch by 12-inch section of the damaged/defective area to the address in the top right hand corner of this warranty sheet. Include a copy of your sales order receipt with the submitted sample. Collect shipments will be refused.

IMPORTANT NOTE: The following is specifically excluded from this Warranty:

1. Grommets or tarp tabs pulling out due to the placement of heavy objects as hold-downs (i.e. milk jugs, etc.)
2. Excessive abrasions caused by wind conditions or sharp pool edges and/or improper attachment to the pool.
3. Stress tears caused by ice damage or improper use damage.

The solid Winter Cover is designed to:

1. Keep the dirt and debris out of your pool during the non-swimming months when your pool is closed. When combined with a proper winterizing program the Cover is especially effective in maintaining the clean pool water.
2. Protect your investment by sheltering your pool from the wear and tear of the winter weather.

In performing its job, the Winter Cover will be subjected to numerous conditions. It will become dirty, grimy and some calcified matter may form over the Cover. The appearance does not mean that your Cover is inferior material or construction. We suggest using a cleaner to restore the Cover such as XQ clear multi-purpose cleaner.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW. THE COMPANY AND ITS DISTRIBUTORS DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. REPLACEMENT OF DEFECTIVE PRODUCTS AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. THE COMPANY WILL NOT BE LIABLE IN CONTRACT OR TORT FOR ANY DIRECT, CONSEQUENTIAL, SPECIAL OR INCIDENTAL LOSS, INJURY OR DAMAGE ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT. THIS WARRANTY IS NOT TRANSFERABLE BY THE ORIGINAL OWNER TO A SUBSEQUENT OWNER OF THE WINTER COVER.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have additional rights, which vary from state to state.