PENTAIR

LIMITED WARRANTY

Pentair Water Pool and Spa, Inc. ("Pentair") manufactures its products with the highest standards of workmanship, using the best materials available through state of the art processes. Pentair warrants its products as follows:

Limited Warranty: Pentair warrants its products to be free from defects in material and/or workmanship for a period of sixty (60) days (parts only) from the original date of purchase and/or installation. Customer agrees to prepay all shipping charges to Pentair.

All products used in commercial applications receive a one (1) year warranty.

Exceptions that may result in denial of a warranty claim:

1. Damage caused by careless handling, improper repackaging, or shipping.
2. Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owner's manual.
3. Damage caused by failure to install products as specified in the owner's manual.
4. Damage due to unauthorized product modifications or failure to use Pentair original replacement parts.
5. Damage caused by negligence, or failure to properly maintain products as specified in the owner's manual.
6. Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
7. Damage caused by water freezing inside the product.
8. Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair.

Extended Warranty for Specific Products (Offered from Date of Installation)

PRODUCT FAMILY	WARRANTY LENGTH		EXCEPTIONS
	If installed by a Qualified Installer & Registered Within 60 Days*	Out of Box	(If installed by a Qualified Installer & Registered Within 60 Days*)
Filters and Valves	1 year	60 days Parts Only	
Pumps	1 year		INTELLIFLO & INTELLIPRO Variable Speed Pumps – 3 years
Heaters	2 years		MINIMAX 75/100 & Commercial Applications** – 1 year
Heat Pumps – Residential	2 years Parts & Labor		Compressor Parts and Labor – 10 years Titanium Heat Exchanger – Lifetime
Heat Pumps – Commercial**	1 year Parts & Labor		
Lights	1 year		Bulbs – 60 days
Automation Equipment	1 year		SUNTOUCH Solar & SOLARTOUCH Solar System – 3 years
ACU-TROL Commercial Controllers**	5 years		
ACU-TROL Electronic Modules	5 years		
ACU-TROL AK Color and Accessories	1 year		ACU-TROL Equipment Repairs – 60 days (for Non-Warranty Repairers)
ACU-TROL Commercial pH or ORP Probes**	2 years		
INTELLICHLOR (SCG) w/Power Center/Supply	1 year		INTELLICHLOR (SCG) w/o Power Center/Supply – 1 year (Self Installed)
White Goods and Water Features	1 year		
Chlorine Bromine Feeders	1 year		

PRODUCT FAMILY	WARRANTY LENGTH Qualified Installer NOT Required	EXCEPTIONS
Maintenance Equipment/ Replacement Parts	60 days	
Automatic Pool Cleaners	1 year	Robotic, KREEPY KRAULY, KREEPY KRUISER, GREAT WHITE and SANDSHARK – 2 years Brushes, Climbing Rings, Cartridge Filters – 60 days Suction Seal, Foot Pad, Wings, Bumper Strap, Seal Flaps – 1 year
Aboveground Systems	1 year	

***NOTE:** Please keep the original sales receipt as proof of purchase and save the qualified installer's invoice and date of installation when you register your product(s).

****NOTE:** For warranty purposes, a commercial facility is defined as any facility other than a single family dwelling.

PENTAIR WATER POOL AND SPA, INC.

1620 Hawkins Ave. Sanford, NC 27330 / 10951 W. Los Angeles Ave. Moorpark, CA 93021

Phone: 800-831-7133

P/N 151629 Rev. U 8/14

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Please Detach Along Dotted Line and Mail This Section. Keep the Warranty for Your Records

PENTAIR

PRODUCT WARRANTY REGISTRATION CARD

To register your product online, please visit www.pentairpool.com/support/product-registration.html

Please promptly complete and return this postage paid card. In the unlikely event we must notify you of safety modifications to your product, under the Consumer Product Safety Act, this will allow us to communicate with you quickly. Incomplete or missing information such as your serial number will not be registered. ***Your Limited Warranty is attached to this reply card.***
Please detach it, review it thoroughly so you are familiar with the terms of your warranty coverage and keep in a safe place.

ALL INFORMATION REQUESTED BELOW IS REQUIRED IN ORDER TO RECEIVE AN EXTENDED WARRANTY.

Product:

☐ FILTER ☐ PUMP ☐ HEATER ☐ HEAT PUMP ☐ LIGHT ☐ AUTOMATION
☐ AUTO CLEANER* ☐ AUTO FEEDER ☐ MAINT. EQUIPMENT ☐ WHITE GOODS

Brand/Model Name: _____

I purchased the Pentair product for use in: _____

☐ Inground Pool ☐ Inground Pool/Spa Combination ☐ Aboveground Pool ☐ Spa Only

My Serial Number is: _____
(If applicable)

1. Name: _____
(Please Print)

Street Address: _____

City: _____ **State:** _____ **Zip:** _____

Tel. No.: (___) _____ **E-mail:** _____

☐ **I do not wish to receive promotional emails from Pentair Aquatic Systems. We will not rent or sell your personal information under any circumstance.**

2. Date of Purchase/Installation: _____ ☐ New ☐ Replacement

Signature: _____ **Date:** _____

3. Where did you purchase your Pentair Product?

☐ Pool Builder ☐ Pool Store ☐ Pool Service ☐ Mail Order ☐ Internet ☐ Other

Company Name: _____

Location: _____

4. Who installed your product?

Name of Installer: _____

Location of Installer: _____

Installer Tel. No.: _____

Please attach original qualified installer's invoice and original sales receipt here as proof of qualified installation and purchase.

***Note:** Automatic Cleaners purchased in the USA from entities outside the USA do not qualify for any USA programs including warranty, trade-in or rebate programs.

PENTAIR

FOLD IN HALF AND SEAL FOR MAILING

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT 8 FARMINGTON MO

POSTAGE WILL BE PAID BY ADDRESSEE

PENTAIR WATER POOL AND SPA, INC.
PO BOX 1228
FARMINGTON MO 63640-9852

PENTAIR

LIMITED WARRANTY

TO OBTAIN AN EXTENDED WARRANTY, PLEASE SEE THE THREE (3) OPTIONS BELOW:

a) **One (1) Year Warranty:** Pentair warrants certain products listed in the extended warranty section to be free from defects in material and/or workmanship for a period of one (1) year from the original date of installation on a single product if installed by a **qualified installer. Products must be registered within sixty (60) days of installation at www.pentairpool.com/pool-owner/warranty.**

b) **Two (2) Year Warranty (Heaters Only):** Pentair warrants heaters to be free from defects in material and/or workmanship for a period of two (2) years from the original date of installation on a single product if installed by a **qualified installer. Products must be registered within sixty (60) days of installation at www.pentairpool.com/pool-owner/warranty.**

c) **Three (3) Year Warranty (IntelliFlo® or IntelliPro® Variable Speed Pumps & Select Bundled Products Only*):** Pentair warrants the IntelliFlo or IntelliPro Variable Speed Pumps and selected bundled products to be free from defects in material and/or workmanship for a period of three (3) years from the original date of installation if installed by a **qualified installer. Products must be registered within sixty (60) days of installation at www.pentairpool.com/pool-owner/warranty.**

→ This extended three (3) year coverage on bundled products applies to purchases and qualified installations of three (3) or more of the following products: inground pump, filter, heater, heat pump, control system, automatic cleaner, lighting or salt chlorine generator. ***Note: Bundled products must be from three (3) different product groups, purchased on the same invoice and installed at the same time.**

- The above extended warranty is applicable to the original owner only, beginning on the date of installation and is not enforceable by any third party. Proof of purchase and/or date of installation by a qualified installer will be required to register a warranty claim.
- **Warranties by others:** Some Pentair products incorporate components manufactured by other manufacturers. Some of these manufacturers provide warranties in addition to the warranty provided by Pentair herein. In all such cases, a copy of the third party manufacturer's warranty will be provided with the product. To the extent protection provided under any such third party warranty exceeds the Limited Warranty provided herein, the Customer will have to contact the specific manufacturer for the additional protection.

Pentair Warranty Obligations

Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the customer following the procedures set forth below, Pentair will, at its sole option, repair or replace such product or part of equal value, in lieu of repair.

Pentair is not, however, responsible under this warranty for any cost of shipping or transportation of the product or parts thereof to or from the Technical Service Department. Also, Pentair is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

The above mentioned warranties are void if the product is repaired or altered in any way by any persons, agents or representatives other than those authorized by Pentair. Expendables including, but not limited to refrigerant, recovery of refrigerant, or transportation for components are not covered under this limited warranty. Reasonable vehicle trip and evaluation charges may be assessed by a Pentair service representative.

PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

No Other Warranties

To the maximum extent permitted by applicable law, Pentair disclaims all other warranties, either expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, with regard to the product(s), part(s) and/or any accompanying written materials.

Procedure for Obtaining Performance

In order to obtain the benefits of this warranty, the consumer who made the original retail purchase must contact the Pentair Technical Service Department as soon as possible after discovery of the product related issue, but in no event later than the expiration date of the respective warranty periods provided herein. Upon receipt of this communication, Pentair will promptly notify the customer of the address to which the product may be shipped. The customer shall then ship the product, freight prepaid, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Technical Service and a brief description of the problems encountered. Unauthorized returns will not be accepted. Freight must be prepaid by customer.

Warranties or Representations by Others

No third party has any authority to make any warranties or representation concerning Pentair or its products. Accordingly, Pentair is not responsible for any such warranties or representations.

Other Rights

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Sole Warranty

Supersedes all previous publications.