

## RGAs Request Form for Warranty Returns

RGAs# \_\_\_\_\_

Company name: \_\_\_\_\_ Contact name: \_\_\_\_\_  
Contact phone: \_\_\_\_\_ Contact fax: \_\_\_\_\_  
Address: \_\_\_\_\_  
Item(s) for return: \_\_\_\_\_  
Reason for return: \_\_\_\_\_  
Date(s) of Mfg: \_\_\_\_\_

Air Supply manufactured blowers carry a **1 year warranty** from the **Date of Mfg.** (found on the product label). To distributors we extend this warranty to 1 ½ years to allow for shipping and shelf time. If a blower exceeds 18 months from the Date of Mfg., it is beyond the warranty period, and an RGA number will not be provided.

Air Supply manufactured blowers within the warranty period must be returned to Air Supply for examination by a technician. If failure is due to water damage or other abuse to the motor, no warranty will be issued.

The **Silencer** blower, however, carries an over the counter **unconditional warranty** when used in the correct application. If a Silencer unit, installed in a residential application, fails within 18 months of the Date of Mfg., the unit may be returned and the warranty honored regardless of the reason for failure. **The Silencer is designed for residential use only – use in commercial applications voids the warranty.**

Product meeting the above specifications will be assigned an RGA number, and item(s) should be returned prepaid to:

**Air Supply, Warranty Dept., 1950 NW 15<sup>th</sup> ST, Pompano, FL 33069**  
**Phone: (954) 977-0877 ext. 105 / Fax: (954) 977-0744**

**This form must be included with the returned goods for warranty to be issued.**

**Commercial blowers** are sold by Air Supply, but manufactured by Ametek Rotron, Gast Mfg., or Duralast/All Star. These blowers are subject to the warranty policy and procedures of the individual manufacturer. For return of a commercial blower, Air Supply must be contacted regarding the possible warranty. Air Supply will then contact the manufacturer to determine the procedure for exchange or repair, as well as acquire an RGA number for the return. Any commercial blower returned directly to Air Supply **may result in the voiding of the manufacturer's warranty.**